

# A Dementia Agenda for Wisconsin

The DHS strategies for strengthening Wisconsin's dementia care system fall into five broad categories: community awareness and services, facility based long term care, care for individuals with significant challenging behaviors, dementia care standards and training, and research and data collection. These strategies link to the priorities identified in the Dementia Care Stakeholder Summit sponsored by the Department of Health Services and The Johnson Foundation at Wingspread in October 2013. The Summit priorities include the following:

- Increase community awareness of dementia issues and of the resources available to provide support to individuals with dementia and their family caregivers (Community Awareness/ Services);
- Expand the use of dementia care specialists and case managers to coordinate care, help with transitions, and work with individuals and their families throughout the disease process (Dementia Care Specialists);
- Revise state regulations to allow for "safe harbors" that let facilities care for residents who engage in challenging behaviors in place with less fear of liability or regulatory penalties (Facility Care);
- Create fiscal and systemic incentives for best practices (Best Practices);
- Expand mobile crisis teams to assess and diffuse difficult situations and help avoid the need for more restrictive placement (Crisis Stabilization)
- Create placement facility capacity to care for people with complex and challenging behavior needs (Challenging Behaviors & Facility Capacity).

Plan Category	Summit Priority
<b>Community Awareness and Services</b>	
<b><i>Increase Understanding and Awareness of Dementia</i></b>	
<ul style="list-style-type: none"> <li>• Expand the Dementia Care Specialist Program in ADRCs</li> </ul>	Community Awareness/Services; Dementia Care Specialists
<ul style="list-style-type: none"> <li>• Increase the capability and capacity of MCOs to provide dementia-capable services</li> </ul>	Community Awareness/Services; Dementia Care Specialists
<ul style="list-style-type: none"> <li>• Engage public health departments</li> </ul>	Community Awareness/Services
<ul style="list-style-type: none"> <li>• Strengthen DHS and ADRC information and referral resources to facilitate access to dementia care resources in the community</li> </ul>	Community Awareness/Services
<ul style="list-style-type: none"> <li>• Promote dementia friendly communities</li> </ul>	Community Awareness/Services
<b><i>Expand Early Identification and Intervention</i></b>	
<ul style="list-style-type: none"> <li>• Strengthen and expand capacity for dementia screening and referrals for diagnosis</li> </ul>	Community Awareness/Services
<ul style="list-style-type: none"> <li>• Provide early stage programming and support</li> </ul>	Community Awareness/Services
<b><i>Provide Support for Family Caregivers</i></b>	

Plan Category	Summit Priority
<ul style="list-style-type: none"> <li>Expand access to caregiver education and support programs through partnerships with agencies that provide this type of programs (e.g. the Alzheimer's Association and the Alzheimer's and Dementia Alliance), ADRCs, MCOs, and higher education institutions,</li> </ul>	Community Awareness/Services
<ul style="list-style-type: none"> <li>Expand and update the Alzheimer's Family Caregiver Support Program (AFCSP)</li> </ul>	Community Awareness/Services
<ul style="list-style-type: none"> <li>Increase the use of volunteer programs to provide support for people with dementia and their family caregivers</li> </ul>	Community Awareness/Services
<b>Facility Based Long Term Care</b>	
<b><i>Address Barriers That Prevent Facilities from Admitting Residents with Challenging Behaviors</i></b>	
<ul style="list-style-type: none"> <li>Analyze factors leading to citations relating to challenging behaviors and educate providers about how to avoid them</li> </ul>	Facility Care
<ul style="list-style-type: none"> <li>Develop guidelines for dementia capable facility care</li> </ul>	Facility Care; Best Practices
<ul style="list-style-type: none"> <li>Seek federal flexibility to provide state regulators with flexibility in applying immediate jeopardy citations to facilities that adhere to best practice guidelines</li> </ul>	Facility Care
<b><i>Improve the Quality of Dementia Care Provided in Facility Settings</i></b>	
<ul style="list-style-type: none"> <li>Encourage facilities and MCOs to provide dementia training for their staffs, adopt best/promising practices for dementia care, and voluntarily adhere to DHS approved training and dementia care standards</li> </ul>	Facility Care; Dementia Specialists; Best Practices
<ul style="list-style-type: none"> <li>Support public/private partnerships that develop, evaluate and improve facility-based dementia care</li> </ul>	Facility Care
<b><i>Promote Dementia-Friendly Facility Design</i></b>	
<ul style="list-style-type: none"> <li>Encourage facilities to adopt modern design elements that are known to support dementia care</li> </ul>	Facility Care
<b>Care for Individuals with Significant Challenging Behaviors</b>	
<b><i>Expand Capacity for Crisis Response and Stabilization</i></b>	
<ul style="list-style-type: none"> <li>Develop and disseminate standard components which can be used by dementia capable crisis response and stabilization teams</li> </ul>	Crisis Stabilization; Best Practices
<ul style="list-style-type: none"> <li>Develop a mobile crisis response system that is dementia capable (e.g. includes APS, law enforcement etc.)</li> </ul>	Crisis Stabilization
<b><i>Clarify Procedures for Emergency Protective Placement</i></b>	
<ul style="list-style-type: none"> <li>Review statutes and regulations on protective placement, including admission requirements, and identify likely areas where clarification for facilities is needed</li> </ul>	Crisis Stabilization; Challenging Behavior and Facility Capacity
<b><i>Address the Shortage of Facilities Designated to Accept Emergency Protective Placements</i></b>	
<ul style="list-style-type: none"> <li>Collect and analyze data on facilities designated to accept emergency protective placements</li> </ul>	Challenging Behavior and Facility Capacity

Plan Category	Summit Priority
<ul style="list-style-type: none"> <li>Identify current barriers and identify possible incentives/solutions</li> </ul>	Challenging Behavior and Facility Capacity
<b>Dementia Care Standards and Training</b>	
<b><i>Catalog Existing Dementia Care Training Programs</i></b>	
<ul style="list-style-type: none"> <li>Identify existing dementia care training opportunities and provide a listing and links on an expanded DHS Dementia Care Website</li> </ul>	
<b><i>Develop Dementia Care Standards and Additional Training Opportunities for Caregivers and Other Professionals (e.g. includes APS, law enforcement etc.)</i></b>	
<ul style="list-style-type: none"> <li>Develop Alzheimer's/dementia standards for caregivers and other professionals Involved with people with dementia</li> </ul>	Best Practices
<ul style="list-style-type: none"> <li>Develop voluntary standards for home health care agencies and facilities.</li> </ul>	Best Practices
<ul style="list-style-type: none"> <li>Develop widely accessible core and specialized dementia care training and certificate programs for caregivers and other professionals</li> </ul>	Best Practices
<ul style="list-style-type: none"> <li>Develop incentives for compliance with recommended training and standards</li> </ul>	Best Practices
<b>Research and Data Collection</b>	
<b><i>Develop and implement data collection plan to facilitate quality measurement related to dementia care</i></b>	
<ul style="list-style-type: none"> <li>Identify and evaluate currently available and supplemental data sources needed to develop baseline</li> </ul>	Supports all Summit Priorities
<ul style="list-style-type: none"> <li>Develop and employ metrics for measuring dementia care progress</li> </ul>	Supports all Summit Priorities
<ul style="list-style-type: none"> <li>Collect and analyze data to determine baseline and quality improvement</li> </ul>	Supports all Summit Priorities
<b><i>Inventory facilities providing dementia care and classify according to the acuity of the residents they serve and the level of service provided</i></b>	
<ul style="list-style-type: none"> <li>Convene a workgroup to develop facility classifications based on acuity</li> </ul>	Challenging Behavior and Facility Capacity
<ul style="list-style-type: none"> <li>Develop an instrument to collect relevant information from counties, facilities and others</li> </ul>	Challenging Behavior and Facility Capacity
<ul style="list-style-type: none"> <li>Collect and analyze data to evaluate accessibility of appropriate care settings for different acuity levels across the state</li> </ul>	Challenging Behavior and Facility Capacity